

# Alexandra N. Rhodes

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## EDUCATION

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### Cincinnati State

*Associates of Web and multimedia design*

Cincinnati, OH

Expected: December 2022

- GPA: 3.1
- Relevant Coursework: Web development, JavaScript, 2D graphics, Animation
- Awards: student of the year in Digital Arts & Design Lab

## ACADEMIC PROJECTS

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### Webpage Project, Web development

September 2021

- Objective was to come up with a website idea based on planes, and brainstorm over 50 ideas. From there I coded a website for an airplane restaurant, and I created images for the site with photoshop and illustrator
- Resulted in a well-structured website and presentation that was 10 minutes long about my website and learned in depth details about business and creating webpages

## WORK EXPERIENCE

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### Call Center Crew Leader

*The BMW Store*

March 2018 - April 2020

Silverton, OH

- Mastered operating Excel, Shopwatch, Reynolds, and Dealerspeed by documenting multiple types of customers records and profile history
- Presented Leadership in the call center by communicating with other workers on the updated inventory count
- Communicated with over 70 customers daily solving their service issues, setting up appointments, and transferring calls to the appropriate department by using strong customers service skills

### Design/Graphics Internship

*Graphic Village*

May 2017 - Aug 2017

Blue Ash, OH

- Acquired strong teamworking skills by prioritizing work elements in the most efficient order possible in order to meet customer's takt time
- Obtained printing process and design knowledge by shadowing multiple positions throughout the facility 20 hours a week
- Organized over 8,000 cards by efficient sorting skills while gluing, folding, and packaging products
- Gained quality safety skills by operating heavy machinery to cut business cards and package orders

### Hybrid designer co-op

*Great Oaks District Office*

Feb 2017 - May 2017

Sharonville, OH

- Created advertisements for every Great Oaks Campus using skills in inDesign and illustrator
- Coordinated senior pictures and slides for graduation by using photography and inDesign skills
- Innovated new brochures and online ads for every lab, used innovative skills to meet deadlines

## Volunteer Work & Clubs

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### Great Oaks Student Ambassadors

*Student Ambassaor Club*

Dec 2016 - May 2017

Sharonville, OH

- Attended weekly professional meetings discussing how to improve overall reputation of the school
- Volunteered as the event photographer for 2 years

## SKILLS

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- Technical: mastered in Excel, Powerpoint, Outlook, Access, Certified Associate in Adobe Illustrator and Photoshop. Knowledge in Adobe Animate
- Hybrid designer and graphic skills: Web Design, Digital enhancements, Advanced Graphic designs, HTML, CSS, JavaScript, Imaging Technologies, Digital Media Design, Interactive Multimedia production.